

## Fidelity Program Request Form

Name			
Company name			
Contact E-Mail			
Country			
Currently owned appliance model			
Serial number			
Activation code			
Requested trade in model			
New Maintenance is required	Yes	No	

Irade in authorization number	Trade in authorization number:		Provided by Endia afterwards
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Please ship the new unit to:	
Name	
Company	
Shipment Address	
VAT ID	

## **Important: Read Carefully**

- If your request is approved, you will receive an Authorization Number and a product quotation: then you can proceed with payment.
- Upon payment receipt Endian will ship the new appliance to the address you have provided and the maintenance will be transferred or activated accordingly.
- As soon as you receive your new Endian appliance, please arrange the return of the old unit to your nearest Endian Office. Detailed shipping instructions will be provided.
- Unless otherwise specified, the Trade In Program necessarily requires the old unit return: the appliance model and serial number must match to the ones provided in this Request Form.
- Your current system's settings may not be compatible with the new generation appliance, so your backup might not be imported onto the new appliance.